

GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

NO.SEE/DCA/AO/AAO/SAR/2021-22/ 2277-300

Encl:-

☎:(08392) 274086

Fax: (08392) 274085

E-Mail: seeballari1@gmail.com

dcably.gescom@gmail.com



Office of the
Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari.

Date: 4 AUG 2021

Proceedings Of HT&EHT Consumer meeting held on 29.07.2021. at Ballari Under the Chairmanship of the Hon'ble Superintending Engineer(Ele), O & M Circle GescomBallari.

At the outset the Superintending Engineer(Ele), O & M Circle Gescom Ballari welcomed the all the officers and HT&EHT Consumer to the meeting and explanation in detail about the Discounted Rated Scheme and its benefits to all those who presented in the meeting.

Complaint raised by consumers in the previous HT&EHT consumer meeting which was held on 05.02.2021 compliance report explained to the consumer as stated below;

1. Complaints No ; 1 Name of the Consumer Sri.K.M Shivamurthy President Of Ballari District Industries Association Frequent Power interruption power supply in Second stage Mundargi industrial area. As stated by Executive Engineer (Ele), O & M Rural GESCOM Ballari there are three 11KV Feeders, F4,F1&F2 which crossing 16 locations on this feeder any faults and consumer complaints received for attending line faults and other maintenance works section officer will avail the LC and hand trip for every alternate feeders and causing more interruption to the industrial consumers.

This problems solved by constructing independent 11 KV link lines and bifurcating crossing lines in locality of Mundargi industrial area. Interruptions are minimised.

2. Complaints No ; 6 Name of the Consumer Sri.Manjunatha Kampli, requested that PF penalty is being imposed even when PF is 0.9 (December -2020) and 0.8(January-2021) in the bills that are served.

Complaint is attended by the Executive Engineer (Ele), O & M Division GESCOM H.B Halli and sent the revised bill to the above said consumer.

3. Complaints No ; 7 Name of the Consumer Sri.Raghuram Kampli Taluk RR NO; HT-133 stated that during the failure of HT Metering cubicles GESCOM Officials are not taking any steps to repair/replace of failed materials.

Complaint is attended by the Executive Engineer (Ele), O & M Division GESCOM H.B Halli attended the above said issues.

The Name of the Consumer & the Objections/complaints raised in the meeting are as below :-

1. Consumer ;Sri.Sudhakar, President, Ballari District Industries Association .

- Waive off FC / Demand Charges for Non MSME Consumers.
- The rebate was requested as part of a special incentive scheme to encourage morning consumption instead of night consumption.
- Frequent Power interruption power supply.

Due to Covid-19 all industries had suffered huge losses for that Government has given the relaxation in paying the Fixed Charges For MSME consumers for the month of May and June 2021. But there is no relaxation on payment of Electricity Bill for Non MSME industries like EHT consumers. Hence, Non MSME Consumer also requested to provide the same benefits as MSME consumers.

Superintending Engineer(Ele), O & M Circle Gescom Ballari stated that For MSME industries who held Valid MSME Certificate Fixed Charges were waived for the month of May and June-2021.For non MSME consumers FC is waive off provision not made in KERC ,policy matter.

As industries run frequently in morning hours consumption will be more in the morning slot. Hence, in Special Incentives Scheme rebate is giving for night consumption at the rate of Rs.2.00 per/Unit consumer requested to provide the same benefit for morning slot instead of night slot.

In response to this Superintending Engineer (Ele), O & M Circle Gescom Ballari stated that as it is policy matter, the same will be intimated to higher authority.

Due to frequent interruption in power supply and inconsistency quality of power supply in Mundargi I, II & III stage industrial area Ballari which has caused heavy financial losses in industry. And also in Mundargi II & III stage

Superintending Engineer(Ele), O & M Circle Gescom Ballari stated in Halkundi110/11kv station additional 10 MVA transformer is proposed after commission of 10 MVA this new industrial feeder will be provided to exclusively for all industrial consumer by installing additional 10 MVA power transformer ,This help in reducing the power interruption and provides reliable power supply .

Action By ; Executive Engineer (Ele), O & M Rural Gescom Ballari

Cntnd to 3

2. Consumer : Veeranjinaiyalu ,BASAI STEELS RR.NO EHT11, PD HALLI.

- During Morning times low voltage on 110 KV Lines;

Consumer complaint about the low voltage on 110 KV Lines and causing interruption to their industry. Due to low voltage we unable to start machineries and which cause loss in production.

Superintending Engineer (Ele) has given necessary instruction to Executive Engineer(Ele) KPTCL Allipur that during morning hour its is noticed that there is a voltage drop in 110KV Lines and requested Executive Engineer(Ele) KPTCL Allipur to raise the tap position of 100MVA Transformer 1 & 2 at 220KV receiving station at Allipur. Due to non functioning of capacitor bank at North Sub-Station Ballari, Siruguppa and Toranagallu stations.

**Action By ; Superintending Engineer (Ele),W&M Circle KPTCL Munirabad.
Executive Engineer(Ele) KPTCL Allipur**

3.Consumer: Somshekhar ,RR.NO HT54, Allipur ,Maruthi show room .

- Power interruption

Due to clubbing of kollgallu feeder and Allipur feeder we are facing long hours of power interruption specially in working hours which results decrease in production

Superintending Engineer(Ele) stated we have proposed a separate 11kv breaker in the Allipur station for new Karnataka Housing Board installation in Allipur road in coming days entire Allipur area installation will be shifted on this proposed breaker and there by bifurcation of Allipur and kollagallu feeder separately hence power interruption will be minimized .

Action By ; Executive Engineer (Ele), O & M Rural Gescom Ballari.

4.Consumer :M/S Rayen steels pvt ltd ,RR.NO HT99, Veniveerapura

- Frequent interruption in power supply

Since from 2-3 months there is a daily power interruption of 10 times, which takes time to restart the machineries after the power resumes.

Action : as directed by Superintending Engineer (Ele) to Executive Engineer O&M rural division Ballari to prepare necessary estimate to divert the industrial load of M/S Rayen steels pvt Ltd and M/S Scan Steels, Hothur Ispat Ltd on F-37 feeders to KSSID feeders which is emanating from 110 kV Kuditini Sub-Station .

Action By ; Executive Engineer (Ele), O & M Rural Gescom Ballari

5. Consumer :jindal saw ,RR.NO SEHT46, Torangal vittalapura

- Power interruption and low voltage fluctuation in 33 kv line
- Clarification on Base consumption units of Special incentive scheme

The above consumer is being fed from 110/33/11kv Torangal substation and due to the low voltage fluctuation

Superintending Engineer(Ele) directed concern Executive Engineer Kptcl Allipur during peak hours to raise the tap of 110/33kv power transformer or put the capacitor bank in charged condition and also to raise the tap of 100MVA Transformer 1&2 at Allipur sub station .SE also directed concern executive engineer of C&M sub division ballari to shift the existing 33 kv line which passes through forest hilly region near BTPS ballari to the easily accessible location and also given a suggestion to the consumer to install 3 way RMU(ring main unit) from there end by this the above problem can be rectified.

Consumer is looking for clarification on base consumption units of special incentive schemes ,

in reply of this SE has directed to DCA o & M circle office to look into this issue.

Action By ; Executive Engineer (Ele), C & M Division Gescom Ballari.

6. Consumer :RR.noHT166,,Bisilahalli,vijayanagara fertilizers

- Frequent Power cut

Consumer stated that the power supply interruption on RR.no HT166 which fed from town feeder Bisilahalli .

Action : as directed by Superintending Engineer (Ele) to Executive Engineer O&M rural division Ballari to prepare necessary link line to avoid interruption and reduce the length of the line.

Action By ; Executive Engineer (Ele), O & M Rural Gescom Ballari.

7.Consumer : RR NO; HT Shree Hanuman cotton Ginning & pressing factory

- Issues on payment of electricity bills (reconsideration RTGS payment of monthly electricity bill)

Consumer explained about issues in payment of electricity bill has recently company has issued an order for not accepting monthly payment of electricity bill through RTGS and insisting to make payment either through cheque or DD & online payment,paying through RTGS is a easy mode of payment hence requested to reconsider payment of bills through RTGS.

In response to this Superintending Engineer (Ele), O & M Circle Gescom Ballari stated monthly payment of electricity bill either through cheque/DD & other electronic mode of payment specified by GESCOM, we will further consider your request and brought into notice of our higher authority.

Meeting concluded with vote of thanks to the all officers and HT/EHT consumers who has attended the meeting.

Yours faithfully,


Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari

Copy with compliments to ;

1. The Chief Engineer(Ele), Operation, Corporate Office GESCOM Kalaburagi for kind information.
2. The Chief Engineer(Ele), O & M Zone GESCOM Ballari for kind information

Copy for information to ;

3. The Superintending Engineer (Ele),W&M Circle KPTCL Munirabad for information
4. SPS to MD to place the subject before Hon'ble Managing Director GESCOM.
5. SPS to DT to place the subject before Hon'ble Director Of Technical GESCOM.
6. All Executive Engineer(Ele), O & M Urban/Rural/C&M/MRT Division, GESCOM Ballari/Hospet/H.B.Halli .
7. All Assistant Executive Engineer(Ele), O & M Urban/Rural Sub-Division,GESCOM Ballari/Hospet/H.B.Halli/Siruguppa/Sandur/Kudligi/Hadagali/Ballari CSD-1&2/Hospet USD-1&2.
8. copy to SAR/OC/MF.